



**TITLE: Use of Monitors to Disseminate Public Health Information in the Emergency Department: Clinical Evidence and Guidelines**

**DATE:** 26 January 2012

## **RESEARCH QUESTIONS**

1. What is the clinical evidence regarding the use of monitors to disseminate or display public health information to patients in emergency department waiting areas?
2. What are the evidence-based guidelines and best practice regarding the use of monitors to disseminate or display public health information to patients in emergency department waiting areas?

## **KEY MESSAGE**

No relevant literature was found regarding the use of monitors to disseminate or display public health information to patients in emergency department waiting areas.

## **METHODS**

A limited literature search was conducted on key resources including PubMed, The Cochrane Library (2011, Issue 12), University of York Centre for Reviews and Dissemination (CRD) databases, Canadian and major international health technology agencies, as well as a focused Internet search. No filters were applied to limit the retrieval by study type. Where possible, retrieval was limited to the human population. The search was also limited to English language documents published between January 1, 2007 and January 12, 2012. Internet links were provided, where available.

The summary of findings was prepared from the abstracts of the relevant information. Please note that data contained in abstracts may not always be an accurate reflection of the data contained within the full article.

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## **RESULTS**

No relevant health technology assessment reports, systematic reviews, meta-analyses, randomized controlled trials, non-randomized studies, or evidence-based guidelines were identified regarding the use of monitors to disseminate or display public health information to patients in emergency department waiting areas. References of potential interest are provided in the appendix.

## **OVERALL SUMMARY OF FINDINGS**

No relevant literature was found regarding the use of monitors to disseminate or display public health information to patients in emergency department waiting areas, therefore no summary can be provided.

## REFERENCES SUMMARIZED

### **Health Technology Assessments**

No literature identified.

### **Systematic Reviews and Meta-analyses**

No literature identified.

### **Randomized Controlled Trials**

No literature identified.

### **Non-Randomized Studies**

No literature identified.

### **Guidelines and Recommendations**

No literature identified.

## **PREPARED BY:**

Canadian Agency for Drugs and Technologies in Health

Tel: 1-866-898-8439

[www.cadth.ca](http://www.cadth.ca)

**APPENDIX – FURTHER INFORMATION:**

**Additional References**

1. DeWalt DA, Callahan LF, Hawk VH, Broucksou KA, Hink A, The Cecil G. Sheps Center for Health Services Research at The University of North Carolina at Chapel Hill. Tool 13: welcome patients: helpful attitude, signs, and more [Internet]. In: Health literacy universal precautions toolkit. Rockville (MD): Agency for Healthcare Research and Quality; 2010 Apr [cited 2012 Jan 12]. (AHRQ Publication No. 10-0046-EF). Available from: <http://www.nchealthliteracy.org/toolkit/tool13.pdf>
2. 3.0: the practice environment [Internet]. In: Improving access, responding to patients: a 'how-to' guide for GP practices. London (UK): NHS Practice Management Network; 2009 [cited 2012 Jan 12]. Available from: [http://www.practicemanagement.org.uk/uploads/access\\_guide/3\\_the\\_practice\\_environment.pdf](http://www.practicemanagement.org.uk/uploads/access_guide/3_the_practice_environment.pdf).

*Note: See section 3.3 Electronic display systems*